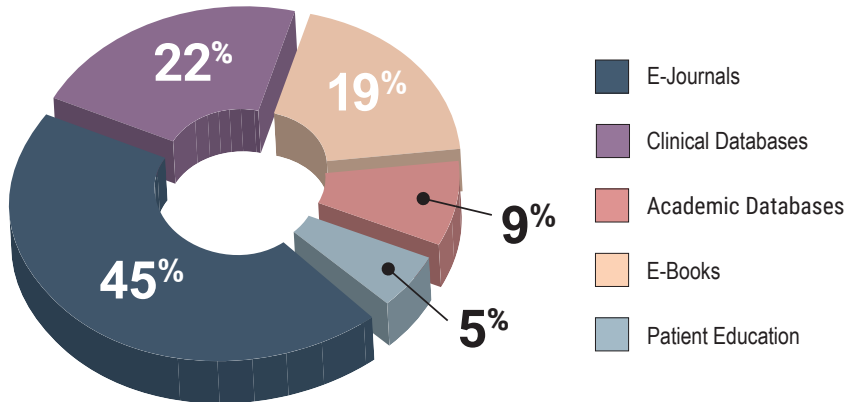


RESOURCE SPENDING

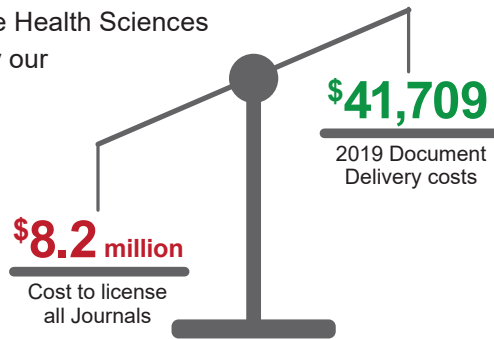
In fiscal year 2019-20, the Library spent \$1,719,639 on electronic resources.



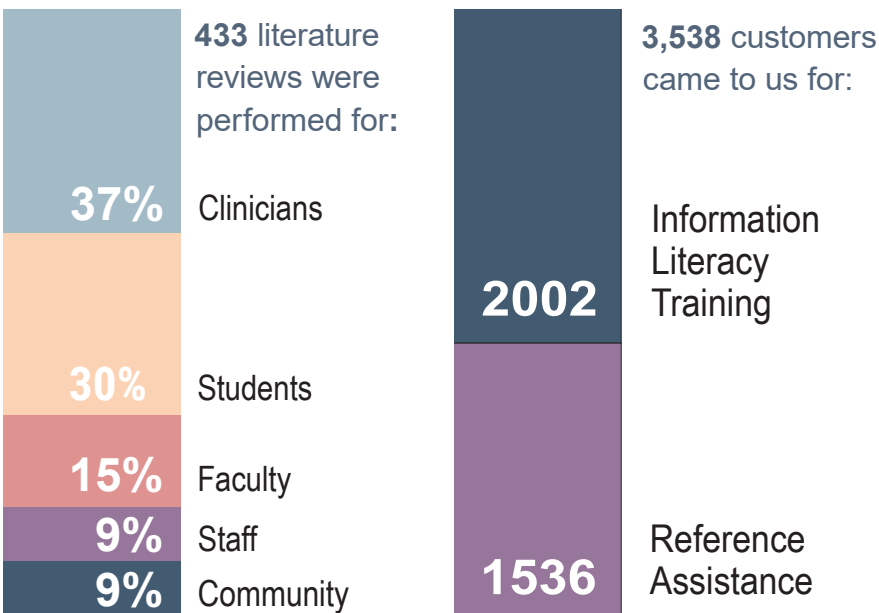
BEST RETURN ON INVESTMENT

With an average turnaround time of 24 hours for article delivery, Document Delivery provides journal content at a sustainable price. Last year, the Health Sciences Library spent **\$41,709** to supply our customers with 12,099 articles.

We saved \$376,036 in article fees through resource sharing collaborations, and a total of **\$8,225,140** on full e-journal licenses.



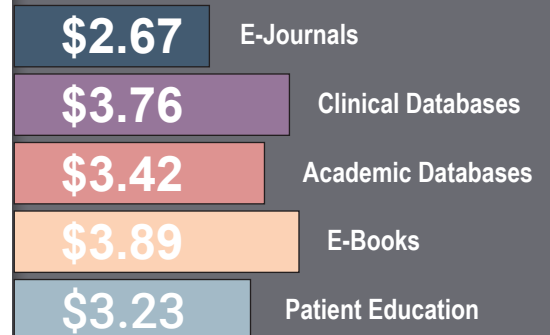
LIBRARY LIAISON SERVICES



QUICK FACTS - 2020

FISCAL SUSTAINABILITY

The Health Sciences Library continuously monitors the cost per usage (CPU) for all electronic resources. When a journal has a high CPU, it is a better return on our investment to buy those articles on demand than to license the full Journal.



MOST USED RESOURCES

CLINICAL

- 1 - UpToDate
- 2 - Visual Dx
- 3 - LexiComp

ACADEMIC

- 1 - Access Emergency Medicine
- 2 - BoardVitals
- 3 - Cochrane Library

CELEBRATE OUR TEAM

Awards & Recognition

2020 CLRC Library of the Year
2020 President's Award
Heidi Webb

4 publications
9 presentations & posters



ARCHIVES & SPECIAL COLLECTIONS

Virtual visitors interacted with our digitized materials **10,582 times** through our New York Heritage portal.

Our most popular collections are:

- Geneva Medical College Collection
- U.S. Army 52nd General Hospital Collection
- The Hospital of the Good Shepherd Collection.



Health Sciences Library Collection at New York Heritage:

hsl.upstate.edu/nyheritage

LIBRARY PARTICIPATION IN UPSTATE COMMITTEES



7
IN ACADEMIC
GROUPS



11
IN CLINICAL
GROUPS

12
IN FACULTY
GOVERNANCE



9
UPSTATE
EXPERIENCE

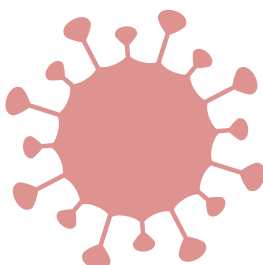


Health Sciences Library team participated in 39 Upstate committees, including 16% in leadership roles.

COVID RESPONSE

In response to the coronavirus, the Library developed a cleaning and disinfecting regimen to protect people. The team also worked remotely to continue to provide services. Specifically, we:

- Created a Covid-19 resource guide for Upstate that has been viewed more than 3,000 times
- Licensed 61 electronic resources to support remote learning
- Provided 35% more articles through document delivery
- Doubled the number of chat sessions with customers
- Contributed to search strategies used by colleagues nationwide
- Implemented the MeeScan self-check out system to reduce contact



INTRODUCING HEALTH @ CLRC

The Library partners with CNY Library Resources Council (CLRC) to provide information services to small hospitals in the area.

It is a hit so far!

“1,000 Thank yous!”

~ Health@CLRC customer

COMMUNITY INVOLVEMENT

Last summer the Library partnered with PEACE, Inc. to host Inspire Upstate and three sessions of Let Me Be Great, attended by a total of 65 middle schoolers. We also connected with our community at two farmers markets in September of 2019.



CONNECT WITH US FROM ANYWHERE

Our team is available remotely and at the Library Services Desk to provide assistance wherever you are.

 315.464.7091

 library@upstate.edu

 hsl.upstate.edu/chat

AFTER HOURS

The After Hours program continues to be available for Upstate students and staff. Contact us for registration information.