RESOURCES SPENDING
In fiscal year 2018-19, the Library spent $1,716,738 on electronic resources.

- 51% E-Journals
- 21% Clinical Databases
- 16% Academic Databases
- 7% E-Books
- 5% Patient Education

FISCAL SUSTAINABILITY
The Health Sciences Library continuously monitors the cost per usage (CPU) for all electronic resources. When a journal has a low CPU, it is a better return on our investment to buy those articles on demand than to license the full Journal.

- Clinical Databases: $3.34
- E-Journals: $2.92
- Patient Education: $3.56
- E-Books: $4.72
- Academic Databases: $3.89

BEST RETURN ON INVESTMENT
With an average turnaround time of 28 hours for article delivery, Document Delivery provides journal content at a sustainable price. Last year, the Health Sciences Library spent $39,316 to supply our customers with 11,828 articles.

We saved $315,524 in article fees through resource sharing collaborations, and a total of $8,429,452 on full e-journal licenses.

AFTER HOURS
371 people registered to use our AfterHours program in 2018-2019.

What some of our students are saying:

- Since I have signed up for the 24 hours access, my grades have improved significantly.
- I love the Library AfterHours program, it’s one of my favorite programs at Upstate.

LIBRARY LIAISON SERVICES

<table>
<thead>
<tr>
<th>Services</th>
<th>Clinicians</th>
<th>Faculty</th>
<th>Students</th>
<th>Staff</th>
<th>Community</th>
</tr>
</thead>
<tbody>
<tr>
<td>471 literature reviews performed for:</td>
<td>42%</td>
<td>20%</td>
<td>20%</td>
<td>11%</td>
<td>7%</td>
</tr>
<tr>
<td>6,031 customers came to us for:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Information Literacy Training</td>
<td>3788</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Reference Assistance</td>
<td>1764</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Outreach</td>
<td>471</td>
<td></td>
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</tr>
</tbody>
</table>

CELEBRATE OUR TEAM

Awards & Recognition
- Katy Nesbit Service Award
  Rebecca Kindon
- Dual Faculty Appointment, Department of Psychiatry
  Amy Slutzky
- Tenure & Promotion to Associate Librarian
  Olivia Tsistinas

8 publications
34 presentations
ARCHIVES & SPECIAL COLLECTIONS

The Archives & Special Collections department added 772 images and documents to its digital collections. Users interacted with our collections 10,359 times through our New York Heritage portal.

Our most popular collections are:

- Geneva Medical College
- Hospital of the Good Shepherd
- Fairfield Medical College
- Health Sciences Library Collection at New York Heritage

hsl.upstate.edu/nyheritage

LIBRARY PARTICIPATION IN UPSTATE COMMITTEES

- 7 in Academic Groups
- 12 in Clinical Groups
- 11 in Faculty Governance
- 12 in Upstate Experience

Health Sciences Library staff participated in 42 Upstate committees, 19% in Leadership Roles

THE FAMILY RESOURCE CENTER IN THE GOLISANO CHILDREN’S HOSPITAL

The Family Resource Center (FRC) is committed to promoting a sense of normalcy and providing a safe space and for patients and families to relax, play, and learn during their stay at the Golisano Children’s Hospital. Advisory and recreational services make up the vast majority of assistance provided.

More than 12,822 movies, books, and games were borrowed from the Family Resource Center in 2018.

55% Movies
15% PlayStation Games
15% Equipment
15% Books

COMMUNITY INVOLVEMENT

INSPIRE UPSTATE

Librarians introduced 80 Syracuse City School District middle schoolers to Health Literacy and medical professions at Upstate Medical University Hospital through summer outreach programs in partnership with PEACE, Inc.

FIND US!

Find our team at the Health Sciences Library, University Hospital, Upstate University Hospital at Community, Golisano Family Resource Center, and Cancer Center Family Resource Center.

CONTACT US

315.464.7091
library@upstate.edu
hsl.upstate.edu/chat

FUN FACTS

THERAPY DOG THURSDAYS

More than 600 students visited with the dogs in 2018

They are amazing and make me feel less stressed. ❤️ 🐶

~ Upstate student

58,372 PLASTIC BOTTLES SAVED BY OUR NEW DRINKING FOUNTAINS

58,372