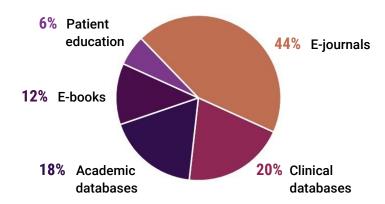


RESOURCE SPENDING

In fiscal year 2020-21, the Library spent \$1,454,460.00 on electronic resources, the greatest percentage of which was spent on e-journals.

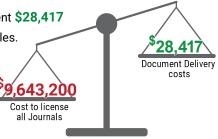


BEST RETURN ON INVESTMENT

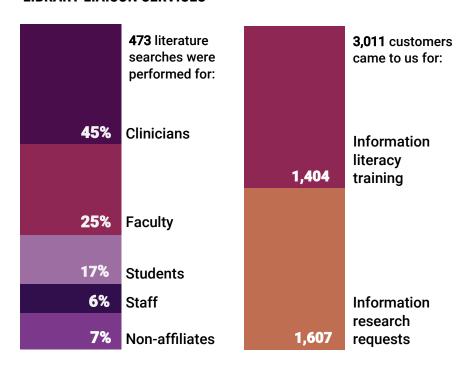
Document Delivery provides journal content at a sustainable price, usually in less than 24 hours.

Last year, the Health Sciences Library spent \$28,417 to supply our customers with 11,134 articles.

We saved \$318,989 in article fees through resource sharing collaborations, and a total of \$9,643,200 on full e-journal licenses.



LIBRARY LIAISON SERVICES



HSL Highlights 2021 FISCAL SUSTAINABILITY The Health Sciences Library continuously monitors the cost per usage (CPU) for all electronic resources. For journals, it is more cost effective to purchase articles on demand for a title with a high CPU. \$3.66 E-books \$3.52 Clinical databases \$2.89 E-journals \$2.78 Academic databases **\$2.17** Patient education **DOCUMENT DELIVERY TURNAROUND TIME** Articles are sent to requestors 42% faster than in 2019. 27.16 Hours **21.12 Hours** 15.67 Hours **CELEBRATE OUR TEAM** President's Award for Excellence in Library Science: Amy Slutzky **Upstate Gold Standard Award: Abigail Smith** Tenure and Promotion to Associate Librarian: Cara Howe & Kim Nolan 5 Peer-reviewed publications 4 Professional presentations



ARCHIVES & SPECIAL COLLECTIONS

Virtual visitors interacted with our digitized materials **8,959** times at New York Heritage.

Most Popular Collections:

- NEW YORK HERITAGE digital collections
- Geneva Medial College Collection
- U.S. Army 52nd General Hospital Collection
- The Hospital of the Good Shepherd Collection

PARTICIPATION IN UPSTATE COMMITTEES











The HSL team members participated in 32 Upstate committees and organizations, with 12% of the members in leadership roles.

COVID RESPONSE



The Library celebrates our team members who contributed to Upstate's Covid response, including:

Elise DeAndrea, Stephanie Helsher, Chaeyeon Kim, Rebecca Kindon, Kim Nolan, Cristina Pope, Jennifer Sullivan, Abigail Smith, and Olivia Tsistinas.

Collectively, they volunteered over 850 hours:

- Staffing the Upstate Covid Information Hotline;
- Acting as Covid runners in the Hospital at the Downtown Campus;
- · Recording the history of Upstate's Covid-related activities;
- Producing face shields for our health care workers;
- Searching for Covid-related literature to inform policies and procedures;
- Creating and updating a Covid information guide for Upstate affiliates and our surrounding community;
- Delivering relevant, and often time-sensitive, articles to researchers and health care providers; and
- Participating in a research study on the currency of Covid articles in top research databases.

HSL Highlights 2021

INTRODUCING

New information resources added in 2020-21:

- Complete Anatomy
- Clerkship Collection
- 5 Minute Clinical Consult
- Authors Alliance
- Westlaw Pro

MAGNET CERTIFICATION

In 2020, Upstate University Hospital achieved Magnet designation from the American Nurses Credentialing Center (ANCC), the highest and the most prestigious distinction available for nursing excellence and patient care. Only **8.9%** of hospitals in the US have earned this designation.

Abigail Smith, MLSIS, AHIP, was an integral member of the Magnet Steering Committee, an inter-disciplinary team that provided our nurses with the evidence based practice (EBP) training and resources needed to meet the Magnet standards of excellence in patient care.



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