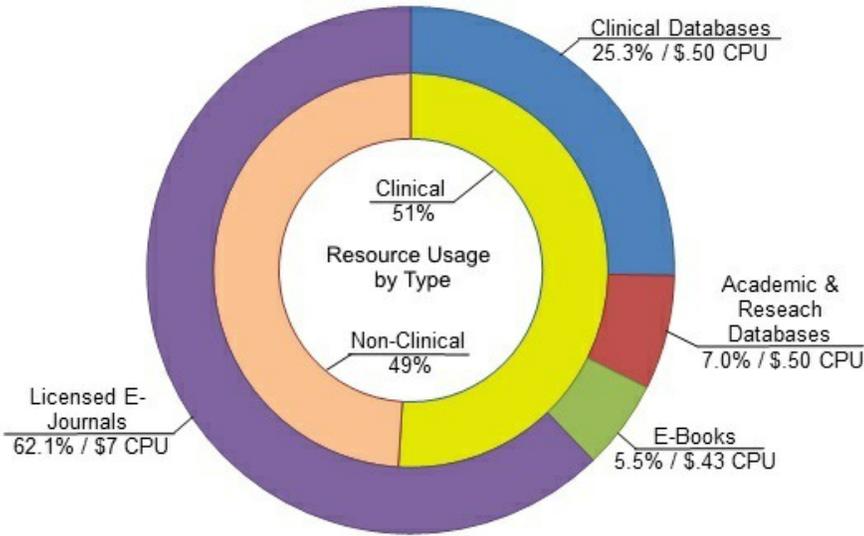


### Core Resources and Services



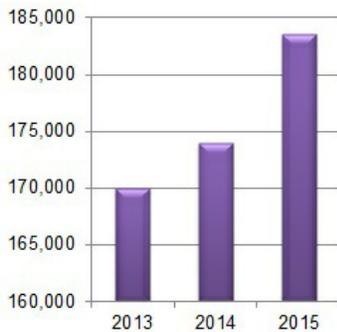
Expenditures by Resource Type and Cost Per Use

- 8% Library Tours**
- 23% Requested Instruction**
  - Resident Orientation, CNYMPH, COM, CHP, Consortium for Culture and Medicine
- 34% Community Events**
  - Search Health
  - SU iSchool Mentoring
  - Art exhibits
  - Library marketing & promotion
- 35% Onsite Training**
  - Curriculum Mapping
  - Database Searching & Customizing
  - Citation Management
  - Article retrieval

### Education and Outreach

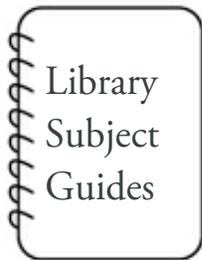
#### Library Visitors:

September was our busiest month with over 45,000 visitors.



#### Cups of Coffee Enjoyed:

16,740



#### Daily use of popular subject guides:

- Writing & Publishing used 4x a day
- MD Consult Alternatives used 3x a day
- Nursing Resources used 2x a day



27 Upstate Groups



15 Regional Organizations



7 National Associations

18 team members are active in over 100 professional commitments.

### What People are Saying About Us

- Excellent response time!
- Incredibly helpful and welcoming.
- This is a great place to study.
- I should've come here sooner.
- This is just what I needed.

# *Upstate Health Sciences Library Menu of Services*

**Our mission:** Through its exemplary customer services, the Upstate Health Sciences Library ensures the discoverability and accessibility of the information resources needed to promote a healthy community.

## *Core Services*

### *Research Assistance & Literature Searches..... Complimentary*

Librarians save you time by searching the biomedical literature for what you need in support of publishing, research projects, grant proposals, or updating policies.

### *Course-Related Instruction..... Complimentary*

We improve student success by teaching them to select and evaluate sources, locate and use evidence-based health information and bioinformatics, retrieve full text, and manage citations.

### *Research-Related Instruction..... Complimentary*

We train you and your colleagues to do effective literature searches, find full text, use tools such as RefWorks, Mendeley and EndNote, and remain copyright compliant.

### *Subject Guides..... Complimentary*

Librarians tailor guides to your specific academic, clinical or research needs, providing quick access to the resources most relevant to you.

### *Departmental Liaison..... Complimentary*

We dedicate a Librarian to meet your specific academic, clinical, or research needs. Contact us at 464-7091 and [library@upstate.edu](mailto:library@upstate.edu) to be connected with your Librarian.

### *Historical Collections..... Complimentary*

Our Curator researches historical medical topics, creates displays or exhibitions, and hunts for genealogical information. She works with Upstate faculty, staff, students and alumni, researchers, and the general public.

### *Document Delivery..... Complimentary*

We borrow and purchase materials outside of our core collection. In 2014, we spent \$37,055 to obtain 11,750 articles from 1,780 different journals. Based on an average of \$1,479 per journal title\*, licensing all 1,780 titles would cost Upstate \$2,632,620 - a savings of \$2,595,565!

## *Library Amenities*

Meditation Room • Fresh Coffee & Hot Water • Rotating Art Exhibits • Scholar's Den  
Therapy Dog Visits • Mobile White Boards • Community Puzzle & Coloring Books

## *Library Seating Options*

Group Study Rooms • Silent Study • Collaborative Spaces • Conference & Classrooms  
Family Resources Center @ GCH • Family Resources Center @ Cancer Center

**\*\* Or let us come to your location! \*\***

<http://library.upstate.edu>  
[library@upstate.edu](mailto:library@upstate.edu)  
(315) 464-7091  
Last Updated: Oct. 2015